

Email to Our Patients: Change in Patient Care (Sent 4/1/20)

We are here to keep you safe and healthy during this coronavirus outbreak. The best thing you can do today is to avoid crowds or groups of any size. The practice of “social distancing” is very important to help protect the most vulnerable of our communities.

To further protect you and our workers, the clinic you normally receive primary care at has stopped seeing patients in-person for the time being. They are providing care through phone visits instead. If you have a scheduled in-person visit, your care team will call you to change this to a phone visit. Your appointment will not be cancelled.

We are here for you.

You will still be able to speak with your medical provider and get the care you need through a phone visit. If a doctor needs to see you after a phone visit, you will be scheduled at an appropriate location.

Here is the list of clinics that for the time being have stopped seeing patients in-person and are providing care through phone visits.

Curtis R. Tucker Health Center
East Los Angeles Health Center
East San Gabriel Valley Health Center
Lake Los Angeles Community Clinic
Little Rock Community Clinic
Glendale Health Center
West Valley Health Center

If you have an urgent need, our Urgent Cares are available to you. For more information on our urgent care services visit: <http://dhs.lacounty.gov/wps/portal/dhs/services/urgentcare/>

If you have trouble breathing or have a medical emergency, please call 9-1-1 or go to the nearest Emergency Department.

For more information, contact your clinic (<http://dhs.lacounty.gov/appointments>), or call 844-804-0055.